

Tanla Platforms Limited Tanla Technology Centre, Madhapur, Hyderabad, Telangana, India - 500081 CIN: L72200TG1995PLC021262 ↔ +91-40-40099999Ø1-40-23122999

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Date: October 17, 2024

| To, | |
|----------------------------|---------------------------------------|
| BSE Limited | National Stock Exchange of India Ltd. |
| Phiroze Jeejeebhoy Towers, | "Exchange Plaza" |
| Dalal Street, | Bandra-Kurla Complex, Bandra (East), |
| Mumbai - 400 001 | Mumbai - 400 051 |
| Scrip Code: 532790 | Symbol: TANLA |

()

Dear Madam/Sir,

Sub: Letter to Shareholders for quarter ended September 30, 2024.

With reference to the subject cited, we are enclosing herewith Letter to Shareholders for quarter ended September 30, 2024.

Request you to take the same on record and oblige.

Thanking you

Yours faithfully, For **Tanla Platforms Limited** SESHANURA Digitally signed by SESHANURA DIACHAVA DHA CHAVA DIAC 2024.10.17 19:47:25 Seshanuradha Chava General Counsel and Company Secretary ACS-15519

tanla BUSINESS REVIEW

Shareholders' Letter and Results Q2 FY25

Shaping the world of digital interactions

Thousand Pillars of Warangal (Telangana), a UNESCO World Heritage site, symbolizing India's timeless resilience and artistic grandeur

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OTT contribution to overall revenue was at **20%** in Q2FY25

Message from Chairman

"Amidst the dynamic landscape, we have navigated shifts effectively while building a foundation for sustained growth. With strategic investments in OTT, platform innovation, and investment for future growth, Tanla is positioned to drive impactful industry shifts. We closed another deal with one of the largest banks in India this quarter for Wisely ATP, reinforcing our commitment to secure, innovative digital solutions."



Product Focus

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Wisely ATP, Tanla's Al-powered anti-phishing platform, has emerged as a leading force in protecting over 1 billion users globally from phishing and smishing attacks.

Management Discussion Q&A

Q1. Please provide an overview of Q2 performance?

OTT revenue exceeded ₹2 Bn for the quarter.

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About Tanla

Founded in 1999, Tanla Platforms Limited has revolutionized digital interactions by empowering users and enabling enterprises through its innovation-led SaaS business. With a unique enterprise and user-centric approach, Tanla has emerged as a leader in the CPaaS industry dominating data security, privacy, spam, and scam protection. Headquartered in Hyderabad (India), Tanla is the preferred partner for over 2,000 enterprises across various industries, including global tech giants like Google, Meta, and Truecaller. Tanla is recognized as a 'Visionary' in the 2024 Gartner® Magic Quadrant[™] for CPaaS and is ranked among the "1000 High-Growth Companies in Asia Pacific" by the Financial Times. Tanla is publicly traded on the NSE and BSE (NSE: TANLA; BSE: 532790) and is included in prestigious indices such as the Nifty 500, BSE 500, Nifty Digital Index, FTSE Russell, and MSCI.



Financial Performance Q2 FY25

Revenue

₹ 10,007 Mn de-grew 0.8% YoY

PAT

₹ 1,302 Mn PAT margin 13.0%

Digital Platforms

Revenue

₹ 880 Mn

de-grew 7.7% YoY

Enterprise Communications

Revenue

₹ 9,127 Mn de-grew 0.1% YoY

Significant Events

Gross Profit

Gross Profit

Gross Profit

₹868 Mn

Gross margin 98.7%

₹1,750 Mn

Gross margin 19.2%

₹ 2,618 Mn Gross margin 26.2%

EPS

₹ 9.70 Per Share

EBITDA

₹ 1,754 Mn EBITDA margin 17.5%

Cash and Cash equivalents

₹ 7,053 Mn

₹ 601 Mn

EBIT margin 68.3%

EBIT

EBIT

₹ **919 Mn** EBIT margin 10.1%

- First to launch and implement Call To Action (CTA) whitelisting on our Trubloq platform
- Second year in a row, Karix has been awarded "Meta Growth Partner of the Year"
- Deployed Wisely ATP with another leading bank in India
- Appointed François Ortalo-Magné (Executive Dean London Business School) as independent director to the Board
- Final dividend was approved by the shareholders in the Annual General Meeting, and the dividend was disbursed in August 2024. Total cash outflow of ₹ 807 Mn

"

Amidst the dynamic landscape, we have navigated shifts effectively, securing market share and building a foundation for sustained growth. With strategic investments in OTT, platform innovation, and global expansion, Tanla is positioned to drive impactful industry shifts. We closed another deal with one of the large banks in India this quarter for Wisely ATP, reinforcing our commitment to secure, innovative digital solutions.

- Uday Reddy, Founder Chairman & CEO

Invitation to conference

Tanla will host a conference call and live webcast to discuss the financial results on Oct 18, 2024 at 4.30 PM IST. Watch the presentation at <u>https://bit.ly/3NexYyO</u>

| India | : +91 22 6280 1137 / +91 22 7115 8038 | Hong Kong |
|----------------|---------------------------------------|-----------|
| United Kingdom | : 08081011573 | Singapore |
| United States | : 18667462133 | |

"

Message from Chairman

"I hope you are all enjoying the festive season. I would like to begin by sharing my perspective on some of the key emerging industry trends and provide you an overview of how we are progressing.

Industry Trends

Several structural tailwinds and headwinds are shaping the CPaaS market. Digital interactions are surging in India, fueled by public digital infrastructure, with UPI transactions alone hitting 15 billion in September—a 40% increase over last year. Driven by this macro trend, the domestic SMS market is continuing to see 8-10% volume growth.

While domestic SMS remains a key channel in this price-sensitive market, it's the OTT channels that are shaping the future of communication. WhatsApp has changed its utility messaging price from 30 paise to 12 paise, which now almost mirrors the cost of domestic SMS. This price parity makes OTT channels an increasingly attractive and a more cost-effective for enterprises, offering richer and more interactive customer engagement. Given these key shifts in the evolving market dynamics, OTT channels may emerge as a preferred choice for customer engagement.

On regulatory front, TRAI has mandated Call to Action (CTA) whitelisting for SMS messages to prevent misuse of URLs, APKs and OTT Links and we continue to see more push from the regulators to curb spams and scams.

Deconstructing the Market Dynamics and Tanla Performance

We have navigated the market shifts reasonably well and have gained market share even though the market has been muted in In -line with our stated strategic thrusts, we have

- Increased relevance in OTT led by WhatsApp and RCS
- Scaled Platform business
- Driven customer Adoption and Volume Growth in Enterprise Communications

Increased relevance in OTT led by WhatsApp and RCS

We are steadily growing market share in OTT by making well-timed investments. Revenue contribution in OTT channels has increased from ~10% last year to ~ 20% in Q2 FY25. OTT revenue exceeded ₹2 Bn for the quarter.

In RCS, we continue to be Google's largest global partner, gaining market share in India. We have also been awarded Meta Growth Partner of the Year consecutively for two years in a row and now are the second largest player, with steady increase in market share. WhatsApp revenue grew by 100% YoY in Q2.

Scaled Platform business

We have a vision to identify trends ahead of the time. and an innovation-DNA to come out with greenfield solutions and an execution rigor to commercialize. In response to TRAI mandate, we were the first to launch and implement CTA whitelisting on our

Trubloq platform. To date, we have successfully whitelisted 1.7L URLs on Trubloq, representing 98% of all whitelisted URLs across all telco DLT platform.

Similarly, Wisely ATP is gaining prominence due to regulatory emphasis from TRAI and DoT on user protection from spam and scams. A large telco announced an anti-spam solution increasing awareness to curb spam and scams in the market. We continue to have significant traction on our solution and have closed another deal with one of the largest banks in India this quarter. Digital Platforms business would have grown by 16% YoY, if normalized for the loss of revenues from Vi ILD Network (₹200 Mn perquarter). Gross margin contribution for platform business is 33% in Q2FY25.

Driven customer Adoption and Volume Growth in Enterprise Communications

The domestic SMS market continues to grow at a rate of 8-10%. While we have outperformed in volume growth, the market remains highly price sensitive. ILD volumes have contracted across the overall market but have remained stable over the past 1-2 months. Customers contributing to revenue > ₹ 500 Mn grew by 3% QoQ to ₹ 4,150 Mn. We have added 89 new logos in Q2, 35% of additions are on new channels like WhatsApp. The revenue contribution from newly acquired customers amounts to ₹ 68 Mn.

Financial Performance

Q2 revenue growth was soft, both on YoY and QoQ basis. Our profitability was affected by softness in the International SMS business, ongoing investments in platform modernization, talent acquisition, and investments for future growth.

Governance

Our goal extends beyond building a successful business; we aim to establish a lasting institution grounded in high governance standards. We are thrilled to welcome François Ortalo-Magné, Executive Dean at London Business School (LBS), to our Board. His extensive network and experience will unlock opportunities with the exceptional LBS alumni community, aiding talent acquisition, fostering innovation, and accelerating our vision for global growth. We distributed a final dividend of ₹6 per share, in line with our capital allocation policy of sharing 30% of consolidated profit after tax.

As we move ahead, the upcoming

two quarters are pivotal as we continue to build momentum with OTT and digital platform innovations that are poised to drive significant shifts. The foundational work in Q2 FY25 has positioned us well for profitable growth."

Bolofunder

Uday Reddy Founder Chairman & CEO



Tanla Talks

Phishing is no longer a niche cybercrime-it's an epidemic sweeping across India, targeting anyone with a mobile phone. In the next few minutes that you will take to read this article, scammers in India will have stolen about ₹ 15 Mn from 20-50 unsuspecting people. It's that rampant. The Reserve Bank of India (RBI) reported a staggering ~36,000 fraud complaints involving amounts exceeding ₹1 lakh, with the scale of fraud doubling year on year. The problem is big, real, and growing by the day.

But what exactly is Wisely ATP, and how does it help in the fight against phishing?

What is Wisely ATP?

At its essence, Wisely ATP is driven by a mission to protect a billion individuals from scams. The Wisely ATP (Anti-Phishing Technology Platform) is specifically designed to combat phishing and other types of fraud occurring via SMS, with plans to gradually expand into additional channels. It is the only proactive solution available globally that aims to safeguard citizens. Scammers have adapted to the times, now impersonating banks, service providers, and even government agencies, sending texts that seem legitimate.

Wisely ATP operates in the background, employing advanced patented AI and machine learning algorithms to analyze SMS communications in under 50 milliseconds for any signs of suspicious activity. When a fraudulent SMS is detected, the platform promptly blocks it from being delivered, ensuring user safety.

How is Wisely ATP Different?

While many anti-phishing solutions exist, Wisely ATP stands out because it doesn't rely on traditional methods like blocking known numbers or relying on reactive measures. Most solutions chase the scam after it has already hit users. Wisely ATP flips the script--it takes a proactive stance. By leveraging cutting-edge AI/ML algorithms, it analyzes patterns and behaviors of messages in real-time, stopping threats before they reach your phone.

The rise of smishing–SMSbased phishing–has become one of the fastest-growing scams in India. With the widespread use of mobile phones, scammers now impersonate legitimate businesses, coaxing people into giving up personal information. Wisely ATP is designed to tackle exactly this, making it a trusted gatekeeper between your phone and potential fraud.

What keeps me motivated in this constant battle against scammers?

For one, I believe we humans are naturally wired to respond to stories. Each scam is a story waiting to be told, and each person scammed is someone who didn't deserve it. The Wisely ATP challenge is enormous, and the chance to make a real difference in the lives of millions is what gets me out of bed every morning. It's not just about the technology. It's about the partnerships. We collaborate actively with telecom operators, regulators, and other ecosystem players, constantly innovating to stay ahead. Every partner is committed, pushing boundaries, and thinking about new ways to tackle fraud.



Leon Serrao Sr. Director - Products

There's the thrill of the chase—trying to outsmart the scammers. It's a bit like playing a game of chess where you must stay three moves ahead. The satisfaction of beating these bad actors at their own game is unlike anything else.

Product Focus

Phishing: The Global Challenge

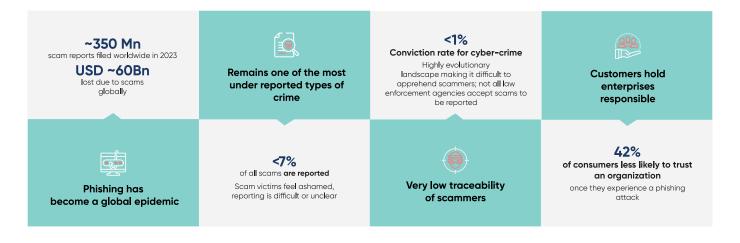
No one can deny that phishing has become a significant global challenge, with more than 350-400 million scams reported in 2023 - causing a staggering loss of USD 60 billion. Even in India financial frauds are rising, with 1 in 12 people experiencing SMS phishing attacks monthly.

This can be attributed to various circumstances:



- Low Reporting and Convictions: The absence of pre-emptive identification systems, low traceability of scammers, along with challenging and confusing reporting procedures, have dissuaded many victims from speaking up – with less than 7% of occurrences being reported, often out of embarrassment. This has cut the conviction rate of phishing crimes to less than 1%.
- **Evolving Attacks:** Hackers are finding new methods and clever pretexts to steal sensitive information, getting users to disclose sensitive information, making phishing faster and more sophisticated.
- **Co-opting Legitimate Brand Names:** Phishing incidents often occur under the guise of legitimate brands and businesses, dampening customer trust in enterprises.
- **Proliferation of Mobile Devices:** In the Indian context, the rise of mobile device usage and the relatively cheap cost of SMS channels makes it an ideal environment for phishing attacks. Close to 30–40% of phishing cases take place through this channel.
- **Outdated Solutions:** Existing solutions, which are often rule-based and slow to adapt, cannot keep up with the elusive threat of phishing attacks.

The individual damage caused by phishing attacks can erode customer confidence in both brands and digital platforms. Brand reputations have taken a hit as customers expect brands to adopt the responsibility of fighting phishing, which in turn is hindering overall digital adoption in the country. Comprehensive solutions - which employ the latest technologies to identify and arrest smishing attacks in real-time - are the need of the hour.



A New Paradigm in Scam Prevention

Wisely ATP, Tanla's AI-powered anti-phishing platform, has emerged as a leading force in protecting over 1 billion users globally from phishing and smishing attacks. Its advanced AI/ ML engine detects and prevents phishing messages within 50 milliseconds, providing real-time protection for enterprises and their customers. Leveraging deep learning algorithms, Wisely ATP analyzes metadata, traffic patterns, and URLs to accurately identify and block malicious activities.

With a 99%+ efficacy rate and a false-positive rate of less than 0.5%, Wisely ATP has significantly reduced phishing-related complaints by over 75% across enterprises. It has also partnered with tech giants to eliminate over 90% of malicious URLs within minutes. The platform's scalability, capable of processing over a trillion messages, ensures broad protection across industries.

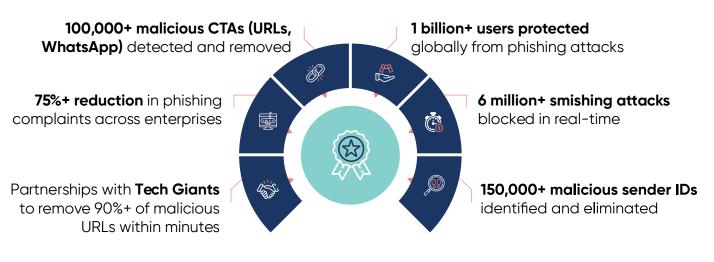
Wisely ATP's blockchain-based architecture ensures transparency with immutable audit trails, while its real-time analytics and detailed reports offer granular insights to enterprises. Since its deployment, Wisely ATP has blocked more than 6 million smishing attacks and identified over 150,000 malicious sender IDs, reinforcing its commitment to creating a #ScamProofIndia.



These engines process live traffic autonomously in real-time, eliminating the need for human intervention while ensuring end-to-end data privacy. By deploying ATP, we have identified 10+ predominant use cases, with banking, credit cards, and job scams being the most prevalent (illustrative messages below). Through self-learning and adaptability, these engines understand new use cases, patterns, behaviours, and tactics exhibited by phishing attacks.

Additionally, we have pioneered a differentiated ecosystem by partnering with leading tech giants, OTT players, and take-down services such as Google and WhatsApp, while also providing evidence to law enforcement authorities—a united front against the multifaceted threat of phishing.

Key Achievements:



Unique Features:

- AI/ML engine for advanced message analysis using metadata, traffic patterns, and URL examination
- Blockchain-based architecture providing immutable audit trails for transparency and accountability
- Scalable infrastructure capable of processing 1 trillion+ messages, ensuring protection across large-scale enterprises and telcos

Impact for Enterprises:

Significantly reduced **phishing-related complaints** **Real-time analytics** with granular insights and reports for improved decision-making Seamless integration with telcos, enterprises, and regulatory bodies, enhancing ecosystem collaboration

With Wisely ATP, Tanla continues its mission to protect digital ecosystems from evolving phishing threats, ensuring safety, trust, and transparency for enterprises and their customers.

Management Discussion



In Q2, the revenue growth remained muted both on a YoY and QoQ basis. Revenues for the quarter was at ₹ 10,007 Mn. From a channel perspective, OTT continued to deliver strong growth, contributing 20.3% to overall revenue in Q2 FY25, compared to 9.7% in Q2FY24. OTT revenue exceeded ₹ 2 Bn for the quarter.

Gross profit de-grew by 5.2% YoY and 2.8% QoQ to ₹ 2,618 Mn in Q2 FY25. The gross profit was impacted due to softness in the International SMS business.

On the profitability front, EBITDA de-grew by 10.9% YoY and 7.0% QoQ to \gtrless 1,754 Mn in Q2 FY25. This decrease can be primarily attributable to lower gross profit coupled with increased spending on platform modernization, talent acquisition and investments for future growth. Profit after tax decreased by 8.7% YoY and 7.7% QoQ to \gtrless 1,302 Mn, with earnings per share at \gtrless 9.70.

Deep-Dive Chart

We have seen healthy additions of new customers. Can elaborate their performance

We have implemented a highly aggressive campaign to acquire new customers across multiple segments. These new customers are scaling up well. The customers on-boarded during the trailing twelve months (TTM) have added ₹ 417 Mn in Q2. We have added 89 new logos in Q2, 35% of additions are on new channels like WhatsApp. The revenue contribution from newly acquired customers amounts to ₹ 68 Mn.



Our count of customers contributing to greater ₹ 10Mn annualized revenue grew by 5% YoY. Our annualized revenue from customers contributing to greater ₹ 10Mn remains flat on a YoY basis at ₹ 9,524 Mn. Our customers contributing to greater than INR 500 Mn annualized revenue grew by 3% QoQ to ₹ 4,150 Mn. Customer concentration from our top twenty customers was reduced from 47% in Q2 FY24 to 44% in Q2 FY25.

Deep-Dive Chart



In Q2, Digital Platforms revenue de-grew by 7.7% YoY to ₹ 880 Mn, if normalized for loss of revenues from Vi network, YoY growth would be at 16.0%.

On a sequential basis, revenue grew by 1.5%, driven by incremental revenues from Wisely ATP and MaaP platform. Gross profit de-grew by 6.6% YoY to ₹ 868 Mn in Q2 Y25.

C 5 Enterprise Communications delivered muted growth. Can elaborate on the performance?

Enterprise Communications delivered muted growth on a YoY and QoQ basis. Revenues for the quarter was at ₹ 9,127 Mn. Newer channels continue like WhatsApp continues to deliver strong growth with WhatsApp growing by 93.9% YoY. Gross profit degrew by 4.4% on a YoY and 4.8% QoQ to ₹ 1,750 Mn in Q2 FY24. The gross profit was impacted due to softness in the International SMS business.

Moving on, Indirect expenses have significantly gone up? Can provide a breakdown on the same?

Indirect expenses increased by 8.8% YoY to ₹864 Mn in Q2. Sequentially indirect expenses increased by 6.8% expenses. Indirect expenses was at 8.6% of revenues in Q2 FY25 as against 7.9% in Q2 FY24. Employee costs grew by 15.0% on a QoQ basis to ₹544 Mn due to net additions, salary increments and RSU cost. We have been making strategic investments in our Innovation and Go-to-Market

Deep-Dive Chart

Can you please share details about the ESOP Trust?

We have consistently adopted a compensation policy aimed at attracting, retaining and rewarding our employees while aligning their long-term interests with those of the company. To further enhance this, we have created a new ESOP trust, which will acquire shares from the secondary market and transfer to the employees when the granted options are exercised.

Can you throw some color on Depreciation and Amortization?

Depreciation and Amortization expense increased by 3.8% YoY to ₹ 234 Mn in Q2 FY25. The increase in depreciation and amortization is due to platform infrastructure upgrades.

Deep-Dive Chart



The effective tax rate for Q2 FY25 is at 19.0%. The ETR decreased from the previous year due to change in mix of business. Tax contribution to the exchequer in Q2 was ₹ 2,861 Mn. These contributions include corporate income taxes and contributions by way of withholding taxes and indirect taxes such as GST in India and Singapore, VAT in UAE etc.

Deep-Dive Chart



In Q2, we generated ₹ 1,787 Mn as cash flow from operations and ₹ 520 Mn in free cash flow. Our cash collections were spilled over in Oct 2024

impacting DSO days and free cash flow. A final dividend of ₹ 6 per share for FY24 in line with our dividend policy was paid to shareholders resulting in a cash outflow of ₹ 807 Mn.

Deep-Dive Chart



The cash balance at the end of Q2 stood at ₹7,053 Mn (including investments in liquid funds and fixed deposits with maturity greater than twelve months). The sequential decline in cash balance is primarily due to the distribution of final dividends to shareholders. On a quarterly basis independent bank confirmation is obtained by our statutory auditors for 100% of our cash balance. Restricted cash is held as margin money deposits given for bank guarantees and cash credit limits.

Deep-Dive Chart



The overseas entities acquisition is yet to be completed as we are awaiting regulatory approvals. As informed earlier, the management team of ValueFirst will be incentivized for performance with a RSU grant of ₹ 500 Mn in ValueFirst. Refer press release regarding ValueFirst acquisition.

Share performance and Ownership

Tanla is listed on two national exchanges, the NSE and BSE and included in prestigious indices such as the Nifty 500, BSE 500, Nifty Digital Index, FTSE Russell and MSCI.

Share capital

The Company has only one class of shares – equity shares of par value of ₹ 1/- each. The authorized share capital of the Company is 20,00,00,000 equity shares. As on Sep 30, 2024, paid-up share capital was ₹ 134.6 Mn

Shareholder Ownership

As of Sep 30, 2024, Company has about 2,59,734 shareholders as compared to 2,40,882 shareholders as on March 31, 2024. Promoters and employees hold 47.12% of the total equity.

Movement in shareholder pattern for last five quarters:

| Shareholder category | 30-Sep-23 | 31-Dec-23 | 31-Mar-24 | 30-Jun-24 | 30-Sep-24 |
|----------------------|-----------|-----------|-----------|-----------|-----------|
| Promoters | 44.2% | 44.2% | 44.2% | 44.2% | 44.1% |
| Employees | 4.5% | 3.4% | 3.4% | 3.4% | 3.0% |
| Retail | 35.4% | 36.2% | 36.6% | 37.2% | 37.6% |
| FII | 15.2% | 15.5% | 15.1% | 14.5% | 14.6% |
| Mutual Funds | 0.7% | 0.8% | 0.7% | 0.7% | 0.5% |
| Total | 100% | 100% | 100% | 100% | 100% |

Annexure- 1 Quartely Discloures

| (In ₹ Mn, unless otherwise stated) | Three Months Sep-30 (Un Audite |) | Six Months Ended Sep-30 (Un Audited) | | |
|------------------------------------|--------------------------------------|---------|--|---------|--|
| | Q2 FY25 | Q2 FY24 | H1 FY25 | H1 FY24 | |
| Revenue from operations | 10,007 | 10,086 | 20,029 | 19,197 | |
| Gross profit | 2,618 | 2,762 | 5,313 | 5,175 | |
| Gross margin | 26.2% | 27.4% | 26.5% | 27.0% | |
| EBITDA | 1,754 | 1,968 | 3,640 | 3,790 | |
| EBITDA margin | 17.5% | 19.5% | 18.2% | 19.7% | |
| EBITDA/ Gross profit | 67.0% | 71.2% | 68.5% | 73.3% | |
| EBIT | 1,520 | 1,742 | 3,178 | 3,400 | |
| EBIT margin | 15.2% | 17.3% | 15.9% | 17.7% | |
| Interest Income | 87 | 35 | 154 | 83 | |
| Interest yield | 6.5% | 5.2% | 6.6% | 5.1% | |
| Profit after tax | 1,302 | 1,425 | 2,714 | 2,780 | |
| Profit after tax margin | 13.0% | 14.1% | 13.6% | 14.5% | |
| Free cash flow | 520 | 1,130 | 1,261 | 196 | |
| Earnings per share (In ₹) | 9.7 | 10.6 | 20.2 | 33.1 | |
| EBITDA per share (In ₹) | 17.7 | 20.5 | 36.1 | 38.5 | |
| Cash and Cash equivalents | 7,053 | 5,450 | 7,053 | 5,450 | |
| ROCE - (Including CCE) | 28.0% | 38.5% | 29.3% | 37.5% | |
| ROCE - (Excluding CCE) | 41.5% | 55.0% | 43.4% | 53.6% | |
| DSO days | 90 | 75 | 87 | 79 | |
| Average number of employees | 1,055 | 1,002 | 1,042 | 826 | |

CONDENSED CONSOLIDATED INCOME STATEMENT

| (In ₹ Mn, unless otherwise stated) | Three Months Sep 30 (Un Audite | | Six Months Ended Sep 30 (Un Audited) | | |
|------------------------------------|--------------------------------------|---------|--|----------|--|
| | Q2 FY25 | Q2 FY24 | H1 FY25 | H1 FY24 | |
| Revenue from operations | 10,007 | 10,086 | 20,029 | 19,197 | |
| Cost of services | (7,389) | (7,324) | (14,717) | (14,022) | |
| Gross profit | 2,618 | 2,762 | 5,313 | 5,175 | |
| Operating expenses | | | | | |
| Sales and Marketing | (265) | (156) | (474) | (260) | |
| General and administrative | (599) | (638) | (1,199) | (1,124) | |
| Total operating expenses | (864) | (794) | (1,673) | (1,384) | |
| EBITDA | 1,754 | 1,968 | 3,640 | 3,790 | |
| Depreciation | (234) | (226) | (462) | (390) | |
| EBIT | 1,520 | 1,742 | 3,178 | 3,400 | |
| Finance cost | (15) | (18) | (31) | (29) | |
| Other income | 103 | 63 | 199 | 116 | |
| Profit before tax | 1,607 | 1,787 | 3,346 | 3,487 | |
| Tax expense | (305) | (362) | (632) | (708) | |
| Profit after tax | 1,302 | 1,425 | 2,714 | 2,779 | |
| Earnings per share (In ₹) | 9.70 | 10.60 | 20.20 | 20.67 | |

CONDENSED CONSOLIDATED BALANCE SHEET

| (In ₹ Mn, unless otherwise stated) | Sep 30, 2024 (Un Audited) | June 30, 2024 (Un Audited) |
|-------------------------------------|------------------------------|-------------------------------|
| | ASSETS | |
| Property, plant and equipment | 2,281 | 2,093 |
| Platforms | 852 | 917 |
| Customer Relationships | 271 | 289 |
| Brands | 26 | 30 |
| Non-Compete | 17 | 18 |
| Technology & Software | 309 | 329 |
| Intangible assets under development | 1,145 | 942 |
| Goodwill | 2,646 | 2,646 |
| Right-of-use-lease assets | 590 | 158 |
| Capital work in progress | 16 | 100 |
| Investment Property | 17 | 17 |

| TOTAL ASSETS | 31,925 | 33,405 |
|---------------------------|--------|--------|
| Total current assets | 22,499 | 22,785 |
| Other current assets | 508 | 509 |
| Other Financial assets | 5,126 | 5,260 |
| Cash and bank balances | 5,267 | 7,234 |
| Investments | 1,553 | - |
| Trade receivables | 10,045 | 9,782 |
| Total non-current assets | 9,426 | 10,620 |
| Other non-current assets | 435 | 1,627 |
| Deferred tax assets (net) | 405 | 405 |
| Financial assets | 416 | 526 |

EQUITY AND LIABILITIES

| (In ₹ Mn, unless otherwise stated) | Sep 30, 2024 (Un Audited) | June 30, 2024 (Un Audited) |
|------------------------------------|------------------------------|-------------------------------|
| | EQUITY AND LIABILITIES | |
| Equity share capital | 135 | 134 |
| Other equity | 20,941 | 20,688 |
| Total equity | 21,076 | 20,822 |
| Non current liabilities | - | - |
| Financial Liabilities | - | _ |
| Borrowings | - | _ |
| Lease liabilities | 597 | 555 |
| Other financial liabilities | - | - |
| Provisions | 15 | 17 |
| Other non-current liabilities | 8 | 8 |
| Total Non Current Liabilities | 620 | 580 |
| Current liabilities | - | - |
| Trade payables | 6,238 | 7,397 |
| Lease liabilities | 99 | 168 |
| Other financial liabilities | 3,146 | 2,549 |
| Other current liabilities | 341 | 254 |
| Short term provisions | 83 | 80 |
| Liabilities for current tax (net) | 321 | 1,555 |
| Total Current liabilities | 10,228 | 12,003 |
| TOTAL EQUITY AND LIABILITIES | 31,925 | 28,835 |

CONDENSED CONSOLIDATED STATEMENT OF SHAREHOLDERS' EQUITY

| (In ₹ Mn, unless otherwise stated) | Share capital | Reserves | Retained earnings | Other con- tributions | Total |
|------------------------------------|------------------|----------|----------------------|--------------------------|---------|
| Opening balance 01 April 2023 | 134 | 2,502 | 12,165 | 374 | 15,175 |
| Profit for the period | | | 5,483 | | 5,483 |
| Other comprehensive income | | | | 22 | 22 |
| Issue of equity shares | | 66 | | | 66 |
| Shares bought back | | | | | |
| Dividend declared | | | (1,344) | | (1,344) |
| Others | | 17 | | | 17 |
| Closing balance 31 March 2024 | 134 | 2,584 | 16,303 | 396 | 19,418 |
| Opening balance 01 April 2024 | 134 | 2,584 | 16,303 | 396 | 19,417 |
| Profit for the period | | | 2,714 | | 2,714 |
| Other comprehensive income | | | | 10 | 10 |
| Issue of equity shares | 1 | (260) | | | (259) |
| Shares bought back | | | | | - |
| Dividend declared | | | (807) | | (807) |
| Others | | | | | - |
| Closing balance 30 Sep 2024 | 135 | 2,324 | 18,211 | 406 | 21,076 |

CONDENSED STATEMENT OF CASH FLOWS (Un-Audited)

| (In ₹ Mn, unless otherwise stated) | Q2 FY25 | Q2 FY24 | H1 FY25 | H1 FY24 |
|---|---------|---------|---------|---------|
| Cash flow before changes in working capital | 1,761 | 2,055 | 3,662 | 3,934 |
| Changes in working capital | (455) | (163) | (1,758) | (448) |
| Cash generated from operations | 1,306 | 1,892 | 1,905 | 3,486 |
| Taxes | (417) | (291) | (118) | (591) |
| Cash flow from operating activities | 889 | 1,601 | 1,787 | 2,895 |
| Net investments in tangible and intangible assets | (369) | (292) | (523) | (716) |
| Proceeds from Sale of Property Plant and Equipment | - | - | - | - |
| Payment towards acquisition of business, net of cash acquired | - | - | - | - |
| Purchase/(Sale) of short term liquid funds | (1,553) | (3,737) | (1,553) | (3,737) |
| Interest and other income received | 76 | 48 | 143 | 100 |
| Movement in other cash balances | 105 | - | (94) | - |
| Cash flow from investing activities | (1,741) | (3,981) | (2,027) | (4,353) |
| Proceeds from issue of shares | 0 | - | 0 | _ |
| Purchase of shares as part of ESOP trust pool | (285) | _ | (285) | - |
| Repayment of Borrowings | - | - | - | - |
| Buyback of shares | - | - | - | - |
| Dividend paid during the year | (807) | (538) | (807) | (538) |
| Payment of lease liabilities | (11) | (89) | (54) | (88) |
| Interest paid on lease liabilities | (31) | (33) | (31) | (33) |
| Cash flow from financing activities | (1,134) | (660) | (1,176) | (659) |
| Cash flow for the period | (1,985) | (3,040) | (1,417) | (2,117) |
| Cash, cash equivalents at the beginning of period | 7,572 | 8,039 | 6,671 | 7,116 |
| Forex Fluctuations | 17 | (55) | 12 | (55) |
| Cash Acquired on ValueFirst Acquisition | _ | 506 | - | 506 |
| Cash and cash equivalent | - | _ | - | _ |
| Fixed deposits having maturity greater than 12 months | (105) | - | 233 | - |
| Investments in liquid assets | 1,553 | | 1,553 | |
| Cash, cash equivalents closing balance | 7,053 | 5,450 | 7,053 | 5,450 |

Annexure- 2 Quarterly trends

| Key financial ratios | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Revenue growth | 1.1% | (1.7%) | (2.3%) | 13.9% | 18.5% | 15.3% | 20.6% | 10.0% | (0.8%) |
| Gross margin % | 24.2% | 24.9% | 27.5% | 26.5% | 27.4% | 26.9% | 26.7% | 26.9% | 26.2% |
| EBITDA margin % | 16.4% | 17.4% | 20.0% | 20.0% | 19.5% | 19.2% | 16.0% | 18.8% | 17.5% |
| Adjusted EBITDA % | 16.4% | 17.4% | 20.0% | 20.0% | 19.5% | 19.2% | 18.7% | 18.8% | 17.5% |
| EBIT margin % | 15.2% | 16.0% | 18.2% | 18.2% | 17.3% | 16.9% | 13.7% | 16.5% | 15.2% |
| Adjusted EBIT margin % | 15.2% | 16.0% | 18.2% | 18.2% | 17.3% | 16.9% | 16.4% | 16.5% | 15.2% |
| Profit after tax margin % | 13.0% | 13.4% | 14.4% | 14.9% | 14.1% | 14.0% | 13.0% | 14.1% | 13.0% |
| Adjusted Profit after tax margin % | 13.0% | 13.4% | 14.4% | 14.9% | 14.1% | 14.0% | 13.5% | 14.1% | 13.0% |
| Free cash flow | (416) | (867) | 1,472 | 869 | 1310 | 640 | 1492 | 744 | 520 |
| Day sales outstanding | 61 | 67 | 62 | 67 | 75 | 77 | 76 | 83 | 90 |
| ROCE (Including CCE) | 32.7% | 31.2% | 34.0% | 38.4% | 38.5% | 34.7% | 32.5% | 31.0% | 28.0% |
| ROCE (excluding CCE) | 73.9% | 57.8% | 61.4% | 71.8% | 55.0% | 50.8% | 49.6% | 46.8% | 41.5% |

| Revenue (In ₹ Mn) | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|-------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Platform | 751 | 782 | 815 | 879 | 953 | 958 | 900 | 868 | 880 |
| Enterprise | 7,759 | 7,914 | 7,520 | 8,232 | 9,133 | 9,068 | 9,155 | 9,154 | 9,127 |
| Total | 8,510 | 8,696 | 8,335 | 9,111 | 10,086 | 10,026 | 10,055 | 10,022 | 10,007 |

| Gross profit (In ₹ Mn) | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|---------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Platform | 724 | 751 | 781 | 851 | 931 | 934 | 884 | 856 | 868 |
| Enterprise | 1,332 | 1,418 | 1,508 | 1,562 | 1,831 | 1,765 | 1,802 | 1,838 | 1,750 |
| Total | 2,056 | 2,169 | 2,289 | 2,413 | 2,762 | 2,699 | 2,686 | 2,694 | 2,618 |

| Gross margin | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|--------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Platform | 96.4% | 96.0% | 95.9% | 96.8% | 97.7% | 97.5% | 98.2% | 98.7% | 98.7% |
| Enterprise | 17.2% | 17.9% | 20.1% | 19.0% | 20.0% | 19.5% | 19.7% | 20.1% | 19.2% |
| Total | 24.2% | 24.9% | 27.5% | 26.5% | 27.4% | 26.9% | 26.7% | 26.9% | 26.2% |

| EBITDA (In ₹ Mn) | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EBITDA | 1,395 | 1,513 | 1,661 | 1,822 | 1,968 | 1,928 | 1,604 | 1,886 | 1,754 |
| EBITDA margin | 16.4% | 17.4% | 20.0% | 20.0% | 19.5% | 19.2% | 16.0% | 18.8% | 17.5% |

| EBITDA/Gross profit | 67.8% | 69.8% | 72.60% | 75.5% | 71.3% | 71.4% | 59.7% | 70.0% | 67.0% |
|--------------------------|-------|-------|--------|-------|-------|-------|-------|-------|-------|
| EBITDA/per share | 10.28 | 11.15 | 12.36 | 13.56 | 20.54 | 14.33 | 13.96 | 14.02 | 13.05 |
| Adjusted EBITDA | 1,395 | 1,513 | 1,661 | 1,822 | 1,968 | 1,928 | 1,877 | 1,886 | 1,754 |
| Adjusted EBITDAMargin | 16.4% | 17.4% | 20.0% | 20.0% | 19.5% | 19.2% | 18.7% | 18.8% | 17.5% |

| Profit/(loss) after tax (In ₹ Mn) | Q2 FY23 | Q3 FY23 | Q4 FY23 | Q1 FY24 | Q2 FY24 | Q3 FY24 | Q4 FY24 | Q1 FY25 | Q2 FY25 |
|--------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Profit/(loss) after tax | 1,104 | 1,165 | 1,203 | 1,354 | 1,425 | 1,401 | 1,302 | 1,412 | 1,302 |
| Profit after tax margin | 13.0% | 13.4% | 14.4% | 14.9% | 14.1% | 14.0% | 13.0% | 14.1% | 13.0% |

| Earnings per share | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
|--------------------------|------|------|------|-------|-------|-------|------|-------|------|
| (In ₹) | FY23 | FY23 | FY23 | FY24 | FY24 | FY24 | FY24 | FY25 | FY25 |
| Basic earnings per share | 8.14 | 8.58 | 8.88 | 10.07 | 10.60 | 10.42 | 9.69 | 10.50 | 9.70 |

| Free cash flow (In | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 |
|--------------------|-------|-------|-------|------|-------|------|-------|------|------|
| ₹ Mn) | FY23 | FY23 | FY23 | FY24 | FY24 | FY24 | FY24 | FY25 | FY25 |
| Free cash flow | (416) | (867) | 1,472 | 869 | 1,310 | 640 | 1,492 | 744 | 520 |

| RSUs | No of RSUs |
|------------------------------|------------|
| Opening Balance July 1, 2024 | 2,50,710 |
| RSU's granted | - |
| RSU's vested | - |
| RSU's exercised | (1,07,499) |
| RSU's lapsed | (40,000) |
| Balance as on Sep 30, 2024 | 1,03,211 |

| RSUs vested yet to be exercised | No of RSUs |
|------------------------------------|------------|
| RSU vested in FY25 | 50,000 |
| RSU vested in | - |
| H2 FY25 | - |
| FY26 | 40,711 |
| FY27 | 12,500 |
| Balance as on Sep 30, 2024 | 1,03,211 |

Key Policies

| Basis for preparation of financial statements | The Consolidated financial statements of the Group have been prepared in accordance with Indian Accounting Standards ("Ind AS") as notified under Section 133 of the Companies Act, 2013 (the "Act") read with Rule 3 of the Companies (Indian Accounting Standards) Rules 2015 as amended, issued by Ministry of Corporate Affairs ('MCA').Accounting policies have been consistently applied to all the years presented except where a newly issued accounting standard is initially adopted or a revision to an existing accounting standard requires a change in the accounting policy hitherto in use. |
|---|---|
| Revenue recognition | Revenues are derived from our Enterprise and Platform business. Revenues from Enterprises are computed based on total transactions processed through our platforms at an agreed price per transaction. Platform revenues are computed by way of revenue share measured as a rate applicable to transaction processed on mobile carrier's network. Revenue is recognized upon provision of service to customers that reflects the consideration we expect to receive in exchange for those service. |
| Depreciation and Amortization | Fixed assets including IT assets are depreciated over their estimated useful lives using the straight-line method. Intangible assets created at time of acquisition based on purchase price allocation methodology. Intangible assets are amortised over their estimated useful lives using the straight-line method. Right-of-use asset represents leased assets (leased office space) and is depreciated over their useful life. Capitalization of Platform cost: Research and development cost are aimed at developing new and innovative products, expanding features for our existing platforms and products. Development cost comprises of third- party product development and other direct related cost associated with it. Development cost incurred are capitalized on product go-live. |
| Provision for bad and doubtful debts | The provision for bad and doubtful debt policy is a norm-based policy approved by the Audit Committee Debtors are assessed at end of each reporting period and provided for based on the policy, 50%- debtor aged between 180-270 days and 100% for greater than 270 days for Enterprise customers and 100% for greater than 365 days for PSU and government. Provisions created shall be higher of Expected Credit Loss (ECL) or provision determined by the policy. |
| Investment policy | Investments can be in form of liquid funds- fixed deposits/term deposits with banks, housing finance companies and saving scheme/securities/ bonds issued by the central government which is approved by the Audit Committee. Investments are mainly in Fixed deposits with banks and housing finance companies having a credit rating of "AAA". Instruments with this rating are considered to have the highest degree of safety regarding timely servicing of financial obligations. Such instruments carry lowest credit risk. |
| Dividend policy | The dividend policy reflects the intent of the Company to reward its shareholders by sharing a portion of its profits after retaining funds for longer term sustainable growth of the Company. The Company would maintain a total dividend pay-out of 30% of the annual Consolidated Profits after Tax (PAT) of the Company. PAT means Profit after tax as per the audited consolidated P&L financials and available as distributable surplus to the shareholders. |

Governance policies

| Code of Conduct: | Tanla is committed to follow the best business, commercial and legal practices. The Code of Conduct is intended to guide the Board in implementation of the code. The code is applicable to all employees of Tanla including the Directors of Tanla and its subsidiaries. |
|--------------------------------------|--|
| Supplier code of conduct: | We believe in conducting business with ethics and integrity, treating all people with dignity and respect, supporting our communities, and honoring the laws & regulations of the countries in which we operate. We will endeavor to choose reputable business partners who conduct their business in a manner that shows high ethical standards, safe and healthy work environments, protection of human rights and dignity, protection of environment and compliance with the law. The SCoC outlines our expectations regarding the workplace standards and the business practices of our suppliers and those in their supply chain. |
| Whistle Blower Policy: | This policy is formulated with a view to provide a mechanism for employees to report to the management instances of unethical behaviour, actual or suspected fraud or violation of the company's code of conduct. |
| Code for Insider Trading: | The Code prescribes the Internal Procedures and Conduct for Regulating, Monitoring and Reporting of trading by insiders of the Company. The trading window shall be closed from 1st of month of every quarter till 48 hours after the declaration of the financial results. The Trading window will be closed from 1st March, 1st June,1st Dectember,1st December until 48 hours after the declaration of financial results of the Company for the respective quarter. |
| Risk Management policy: | The Company is affected by general economic, financial, and regulatory developments at the domestic and international level. We have in place a structure, procedures, and control systems to detect & identify risks and implement appropriate measures to mitigate and prevent them. |
| Related Party Transaction Policy: | Related party transactions are subject to the Audit Committee's approval. As required by the applicable Regulations, all related party transactions are reported on a half-yearly basis to the Stock Exchanges. Our related party transactions are limited to inter-company transactions. |
| Environmental policy | We endeavour to reduce the impact of our operations and business activities on the environment while influencing the people in our value chain as well as our social interactions to follow the path of environmentally sustainable living. |

Definitions

| Platform business | Platform business refers to revenue generated from "Platform as a service offering", where only cloud and hosting are a charge on revenue. |
|--------------------------------------|--|
| Enterprise business | Enterprise business refers to revenue generated based on total transactions processed at an agreed price per transaction, through multiple channels like SMS, emails, WhatsApp and others. Cost of services for enterprise business mainly consist of transaction fee paid to mobile carriers and other suppliers. |
| Gross profit | Revenue less cost of services. Cost of services comprises of service transaction fee paid to mobile carriers and other suppliers. |
| Gross margin | The gross margin reflects percentage of revenue less cost of services. |
| Sales and marketing expense | Sales and marketing expenses comprise of employee cost and expenses directly associated with sales, marketing, and promotional activities. |
| General and administrative expense | General and administration expenses comprise of employee cost (excluding the salary forming part of S&M), cloud and data center hosting charges, and expenses incurred for day-to-day operations such as rent of facilities, office maintenance, professional fee, and other general expenses. |
| EBITDA | Earnings before interest, taxes, depreciation, and amortization reflects profit derived based on revenue less of operating expenses. It is reflection of profitability of operating business. |
| Adjusted EBITDA | Adjusted EBITDA excludes one-time expenses such as one time acquisition, buy back, ESPS and other event related costs. |
| EBIT | Revenues – Cost of sales (where applicable) – indirect cost (includes platform operational cost, people cost and overheads, SG&A) – depreciation – allocated corporate costs. |
| Operating cash flow | Operating cash flow is a measure of amount of cash generated from business operations. |
| Free cash flow | Free cash flow is derived by reducing capital expenditure from operating cash flow. It measures how much cash is at disposal after covering cost associated with business operations. |
| Return on capital employed (ROCE) | ROCE including CCE: EBIT divided by capital employed. Capital employed is derived by reducing current liabilities from total assets. ROCE excluding CCE: EBIT divided by capital employed. Cash and cash equivalents (CCE) are not considered while computing capital employed. |
| Rule of 60 | Rule of 60 metric is used to measure performance of SaaS companies. This metric which is a summation of Revenue growth and EBIT margin is expected to be at or above 60%. We are tracking this metric only for Digital Platforms. |
| New customer | New customers include every unique new contracting entity added in the year. |

About Tanla:

Tanla Platforms Limited transforms the way the world collaborates and communicates through innovative CPaaS solutions. Founded in 1999, it was the first company to develop and deploy A2P SMSC in India. Today, as one of the world's largest CPaaS players, it processes more than 800 billion interactions annually and about 63% of India's A2P SMS traffic is processed through Trublog, making it the world's largest Blockchain use case. Wisely, our patented enterprise grade platform offers private, secure, and trusted experiences for enterprises and mobile carriers. Tanla Platforms Limited is headquartered in Hyderabad. Tanla is listed on two national exchanges, the NSE and BSE, and included in prestigious indices such as the Nifty 500, BSE 500, Nifty Digital Index, FTSE Russell and MSCI.

Guidance

Tanla does not provide any guidance.

ESG

The purpose of our ESG is to build solutions & services which offer security & transparency, earning the trust of customers, investors and governments while acting responsibly towards employees and communities. We envision in building a resilient organisation that engages with the customers, suppliers, and employees to provide an unparalleled global communications platform while being steadfast to ethics and integrity that result in a better future and a committed triple

Board of Directors

Mr. Uday Reddy Founder Chairman & CEO

Dr. RS Sharma Independent Director Ex TRAI Chairman Mr. Rahul Khanna Independent Director Chief Investment officer Habrok Capital Management LLP

Mr. François Ortalo-Magné Independent Director Executive Dean - London Business School

Auditors

Statutory Auditor M/s. MSKA & Associates Ananthakrishnan Govindan - Partner Internal Auditor Deloitte Touche Tohmatsu India LLP Vishal Shah - Partner

bottom line of People Planet and Profit. To build strong ESG principles and process a wide range of initiatives are being implemented under ESGachieving net zero neutrality by 2025.

Forward-looking statements

This document might contain statements that are forward looking in nature. All statements other than statements of historical fact could be deemed as forward-looking in nature. Such statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. By receiving this document, you acknowledge that you will be solely responsible for your own assessment of the market and our market position and that you will conduct your own analysis and be solely responsible for forming your own view of the potential future performance of our business.

Certification

The CEO and CFO certify that financial results do not contain any false or misleading statements or figures and do not omit any material fact which may make the statements or figures contained therein misleading.

Headquarters

Tanla Technology Centre, Hi-Tech City Road, Madhapur, Hyderabad – 500 081, Telangana, India. CIN: L72200TG1995PLC021262 www.tanla.com

> Mr. Sanjay Kapoor Non-Executive Director Ex CEO - Airtel

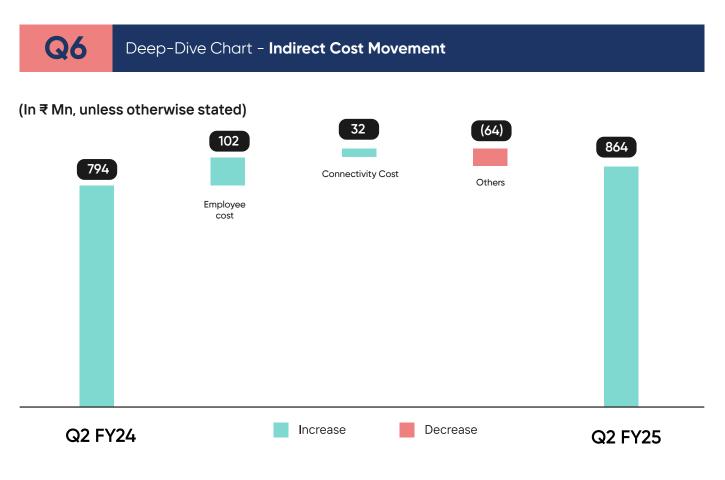
Mr. Deepak Goyal Executive Director Q1

| (In ₹ Mn, unless otherwise stated) | Q2FY24 | Q3FY24 | Q4FY24 | Q1FY25 | Q2FY25 |
|------------------------------------|--------|--------|--------|--------|--------|
| Revenues | | | | | |
| Digital Platforms | 953 | 958 | 900 | 868 | 880 |
| Enterprise Communications | 9,133 | 9,068 | 9,155 | 9,154 | 9,127 |
| Total revenues | 10,086 | 10,026 | 10,055 | 10,022 | 10,007 |
| YoY % change | 18.5% | 15.3% | 20.6% | 10.0% | (0.8%) |
| Gross Profit | | | | | |
| Digital Platforms | 931 | 934 | 884 | 855 | 868 |
| Enterprise Communications | 1,831 | 1,765 | 1,802 | 1,839 | 1,750 |
| Total Gross profit | 2,762 | 2,699 | 2,686 | 2,694 | 2,618 |
| YoY % change | 34.3% | 24.5% | 17.2% | 11.7% | (5.2%) |
| Adjusted EBIT | | | | | |
| Digital Platforms | 691 | 701 | 633 | 580 | 601 |
| Enterprise Communications | 1,051 | 993 | 1,016 | 1,078 | 919 |
| Total EBIT | 1,742 | 1,694 | 1,649 | 1,658 | 1,520 |

Q3

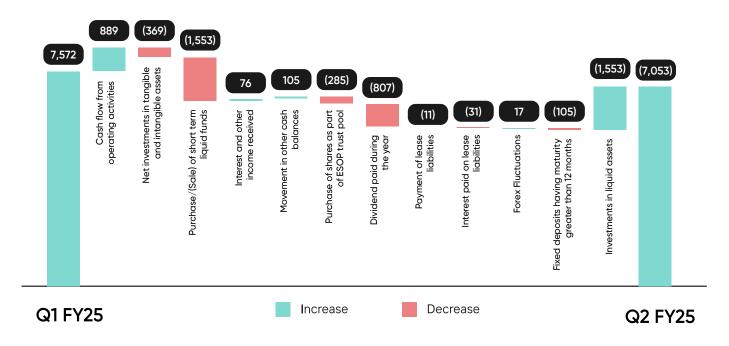
Deep-Dive Chart - Customer Segmentation

| Customer segment (In ₹ Mn) | Q2 | Q2FY25 | | Q1FY25 | | Q2FY24 | | Change |
|-------------------------------|-------|---------|-------|---------|-------|---------|--------------------|---------------|
| | Count | Revenue | Count | Revenue | Count | Revenue | Change in Count | in revenue |
| >500Mn | 18 | 4,150 | 19 | 4,048 | 17 | 4,475 | 5.9% | (7.3%) |
| >100Mn - < 500Mn | 64 | 3,346 | 60 | 3,115 | 62 | 3,294 | 3.2% | 1.6% |
| >10Mn- < 100Mn | 251 | 2,028 | 250 | 2,163 | 236 | 1,868 | 6.4% | 8.6% |
| Total | 333 | 9,524 | 329 | 9,326 | 315 | 9,637 | 5.7% | (1.2%) |





(In ₹ Mn, unless otherwise stated)





| (In ₹ Mn, unless otherwise stated) | Q2 FY25 | Q2 FY24 | H1 FY25 | H1 FY24 |
|---|---------|---------|---------|---------|
| Amortisation on Platforms | 64 | 51 | 128 | 101 |
| Amortisation on Customer Relationship | 18 | 22 | 36 | 54 |
| Amortisation on Trade Name | 4 | - | 8 | - |
| Amortisation on Technology | 8 | - | 17 | - |
| Amortisation on Non-compete | 1 | - | 3 | - |
| Amortisation on Software | 12 | - | 24 | 2 |
| Depreciation on tangible assets & right of use assets | 127 | 153 | 247 | 233 |
| Total Depreciation & amortisation | 234 | 226 | 461 | 390 |

Q9

Deep-Dive Chart - ETR Statement

| (In ₹ Mn, unless otherwise stated) | Q2 FY25 | Q2 FY24 | H1 FY25 | H1 FY24 |
|------------------------------------|---------|---------|---------|---------|
| Profit before tax | 1,607 | 1,787 | 3,346 | 3,487 |
| Tax expense | (305) | (362) | (632) | (707) |
| Profit after tax | 1,302 | 1,425 | 2,714 | 2,780 |
| Effective tax rate | 19.0% | 20.3% | 18.9% | 20.3% |

Q11

| (In ₹ Mn, unless otherwise stated) | Q2FY24 | Q3FY24 | Q4FY24 | Q1FY25 | Q2FY25 |
|------------------------------------|--------|--------|--------|--------|--------|
| Cash | | | | | |
| Restricted cash | 593 | 593 | 538 | 568 | 568 |
| Current accounts- ₹ | 247 | 141 | 122 | 248 | 1,669 |
| Current accounts- USD | 1,750 | 638 | 948 | 1,154 | 515 |
| Investments | | | | | |
| Fixed deposits | 2,860 | 4,790 | 5,202 | 5,602 | 4,301 |
| Cash and cash equivalents (CCE) | 5,450 | 6,162 | 6,810 | 7,572 | 7,053 |

Restricted cash is held as margin money deposits given for bank guarantees and cash credit limits. Below table shows cash balance by investment category.

| (In ₹ Mn, unless otherwise stated) | Current accounts- ₹ | Current ac- counts-USD | Fixed deposits | Restricted cash | Total |
|------------------------------------|------------------------|---------------------------|-------------------|--------------------|-------|
| HDFC Bank | 73 | 115 | 3,464 | 531 | 4,183 |
| HDFC Limited (Deposits) | 1,553 | - | - | _ | 1,553 |
| LIC Housing LTD (Deposits) | 7 | - | 123 | - | 130 |
| State Bank of India | 5 | - | 211 | 1 | 217 |
| Axis Bank | 2 | - | 212 | - | 214 |
| ICICI Bank | 12 | - | 68 | - | 80 |
| Kotak Mahindra Bank | - | 230 | - | 5 | 235 |
| Citibank (Dubai) | - | 170 | 190 | 32 | 391 |
| DBS Bank (Singapore) | 17 | - | 32 | - | 50 |
| Others (IDBI) | | | | | - |
| Total | 1,669 | 515 | 4,301 | 568 | 7,053 |



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